

Choose Your New AlarmNet Monitoring Package

DESCRIPTION		SECURITY (IP/WI-FI OR CELLULAR)	SMART SECURITY (IP/WI-FI OR CELLULAR)	SMART HOME (IP/WI-FI OR CELLULAR)
ALARM PANEL SERVICES				
Alarm Transport	Alarm signaling to the central station.	✓	✓	✓
Supervision Type*	Specify how often AlarmNet monitors communication connectivity for communication failures.	Daily	Daily	Daily
Advanced Protection Logic (APL)	Ensures that an alarm signal will communicate if the panel is tampered with during the entry and communicates delay times.	✓	✓	✓
Two-Way Voice	Enables central station operators to listen and talk through the security system during an alarm event.	Add-on	Add-on	✓
Video Alarm Verification (VAV)	Monitoring personnel may access video clips with pre- and post-alarm footage to see what caused an alarm event.	×	Add-on	Add-on
Weather	Provide current, local weather, five-day forecasts, and tornado alerts.	×	✓	✓
ADVERTISING SERVICES				
Dealer Marketing Messages	From AlarmNet 360, select security panels allow the central station to send messages to customers directly on the keypad.	×	✓	✓
RESIDEO TOTAL CONNECT® ALARM AND NOTIFICATION SERVICES				
Total Connect App	Remote control and view security system status via Total Connect.	×	✓	✓
Remote Arming/Disarming	Remotely arm or disarm security with Total Connect.	×	✓	✓
User Code Management	With Total Connect, master users may add, delete, or edit user codes remotely, and track which users arm and disarm the system and at what times. For systems with multiple partitions, choose which partition(s) each user code can access.	×	✓	✓
Multi-Site Support	With Total Connect, remotely control multiple locations with a single sign-on account to all locations.	×	✓	✓
Sensor Activity Monitoring	Set up and monitor event notifications for sensor activity.	×	✓ (up to 50 events)	✓ (Unlimited)
Event History	Total Connect provides 90-day history of events (except video) reported by the system.	×	✓ (90 Days)	✓ (90 Days)
Push Notifications	Total Connect sends push notifications to users via the app.	×	✓	✓
Email Notifications	Total Connect sends email notifications to users.	×	✓	✓
SMS/Text Notifications	Total Connect sends notifications to users via SMS for text messaging.	×	✓	✓
Geofence Arming Reminders	Sends a push notification to the user's smartphone when the user leaves a geographical area and the security system is disarmed.	×	✓	✓
RESIDEO TOTAL CONNECT® AUTOMATION SERVICES				
Automation (Z-Wave® and Wi-Fi®)	Remote control and alert notifications for Z-Wave or Wi-Fi automation devices such as thermostats, lights, locks, shades, garage doors, etc.	×	×	✓
Smart Scenes	Ability to set up and operate multiple devices with one set of instructions for energy savings, comfort, and security.	×	×	✓
Total Connect Automation Partners (Chamberlain/LiftMaster, Honeywell Home Smart Thermostats, and August Locks)	Users can register and control approved partner Wi-Fi devices in the Total Connect automation module, including Chamberlain/LiftMaster, Honeywell Home Smart Thermostats, and August Locks.	×	×	✓
Total Connect External Ecosystems (Amazon Echo, Google Home, and IFTTT)	Users can control their security system and automation devices with other ecosystems found in the home, including Amazon Echo, Google Home, and IFTTT.	×	✓	✓
VIDEO AND DOORBELL SERVICES				
Video Doorbell	Provides remote control of SkyBell Smart Video Doorbell.	×	✓ (1)	✓ (1)
Video Service - 7 days+	Provides a maximum of 350 clips per camera on a rolling basis with first-in, first-out logic.	×	Add-on	Add-on
Video Service - 30 days+	Provides a maximum of 1,500 clips per camera on a rolling basis with first-in, first-out logic.	×	Add-on	Add-on

*Daily supervision is the default when using AlarmNet 360.

+Video services support up to 8 cameras. Video motion detection is included.