

User Manual



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Sales information and technical support, including	Web: sierrawireless.com/company/contact-us
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Table 1: Available Uplink Remote Applets
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->>| 1. Overview

IFTTT with Uplink Remote allows you to control your panel remotely with applets that are easy to use and create. Want to arm or disarm your panel at a specific time? Want to receive text messages or emails every time something triggers an alert? Want to change the thermostat temperature when you arm your system? Want to create your own spreadsheet log of alarm events? These things are all possible with IFTTT and a supported Uplink device.

Supported Devices

The following devices can be used with IFTTT and the Uplink Remote applets.

- US: 5500EZ, LTE30EX, and CDMAEZ
- CANADA: 5500EZCN and LTE30EXCN

Recommended Reading

• Uplink Remote User Guide

>> 2. Getting Started

Here's what you need to know to get started with Uplink Remote on IFTTT including Prerequisites, the meaning of IFTTT, setting up your panel and configuring an applet.

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Figure 1: Uplink Remote Home Page on IFTTT

Prerequisites

- Notify your dealer that you want to use IFTTT.
- Uplink Remote Advance subscription (your dealer will make sure this is set and explain any)
- Uplink Remote username and password.
- IFTTT Account.
- Supported Device See Overview.

What does IFTTT Mean

If This Then That is a simple conditional statement. You supply the THIS and the THAT.

For example:

If ARM then Email - This would send an email to an email address when you arm the system. There is an existing applet for this. You just have to tell the applet where to send the email when you configure the applet.

-or-

If The Alarm Panel has Triggered an Alert then Send an SMS Message. – This would text you in the event the alarm panel triggers an alert. There is an existing applet for this, too! You just have to tell the applet what number to text when you configure the applet.

Setting Up Your Panel

- 1. Go to <u>https://ifttt.com/uplinkremote</u>
- 2. Login to IFTTT.
- 3. From the **Uplink Remote** service URL you visited in step 1, select the **Connect** button.
- 4. Enter your Uplink Remote **Username** and **Password**.

Please enter your Uplink Remote user name and password to authorize IFTTT services.		
Username		
Password		
Authorize		

Figure 2: Username and Password for Uplink Remote

5. Now you can select an existing app or create a new applet.

Note: This document provides a very brief look at creating apps. If you want to create your own apps, you will want to review the IFTTT help.

Selecting Your First Applet

On the Uplink Remote Home page below the Uplink Remote banner, you will see a list of applets we've provided.

1. Just click an applet panel to get started customizing it.



Figure 3: Select an Applet

- 2. Once you have selected the app, enter or customize the available options.
- 3. Click **Turn On**.



If you want more information about the app, click the **How it Works** link below the app settings.

Figure 4: Turn On the Applet to Begin Setup

- 4. On the **Configure** screen, you will see common fields (A, B, and F) and fields that are specific to the applet (C, D, and E):
 - a. Select whether you want to receive a notification
 each time the applet runs. (A)
 - b. Review your alarm panel identification number.Most people will have only one unit. (B)
 - c. Enter the information specific to this applet(C, D, and E.).
 - d. Click the **Save** button (F).

Configure

P

Email others if the system triggers an alert

Use your personal email to send a notice to up to 5 recipients that the system has generated an alert.

Receive notifications when this Applet runs



×

The alarm panel has triggered an alert

This trigger fires an alert when your alarm panel has an alarm.

Device Name

0810180345

M Send an email

This Action will send an email to up to twenty recipients from your Gmail account.

To address

nathy@gmail.com

Accepts up to twenty email addresses, each separated with a space or comma

CC address (optional)

Accepts up to twenty email addresses, each separated with a space or comma

BCC address (optional)

Accepts up to twenty email addresses, each separated with a space or comma

Save

Figure 5: Applet Flelds - Example

3. IFTTT Applets using Uplink Remote

Uplink Remote provides a large number of applets for you to configure. Each applet has different requirements and works with different devices and apps. Due to the number of options available, specific instructions are not provided in this document. You must login with your Uplink Remote credentials before you can setup your device.

Applet List

Uplink Remote provides the applets described below. If the applet works with more than the panel (Nest, Gmail, Google Sheets, etc.), the details will be provided under the **Works With** column.

Applet Name	Description	Works with
Arm my alarm system	Arm the alarm system.	Button Widget
Disarm my alarm system	Disarm the alarm system.	Button Widget
Arm my system with Amazon's Alexa	Talk to Amazon Alexa and tell her to arm your system using your voice. Say: Alexa trigger arm my security system. Please note that Amazon Alexa do not have all the same passcode protections you normally use when manually arming and disarming your alarm system; we strongly recommend using unique phrases and codewords. You must use the phrase "Alexa trigger" plus your unique phrase. An example would be: Alexa trigger arm my	Amazon Alexa

Table 1: Available Uplink Remote Applets

Applet Name	Description	Works with
	security system with code System Secure 2019.	
Disarm my system with Amazon's Alexa	Talk to Amazon Alexa and tell her to disarm your system using your voice. Say: Alexa trigger disarm my security system.Please note that Amazon Alexa do not have all the same passcode protections you 	Amazon Alexa
Arm your system at a specific day and time	Choose certain days and times to automatically arm your alarm system.	Date & Time Default: weekdays at 8:00 AM
Disarm your system at a specific day and time	Choose certain days and times to automatically disarm your alarm system.	Date & Time Default: weekdays at 6:00 PM
Change the temperature when I get home	When you disarm your system between 4 PM and 7 PM, automatically set the temperature on the thermostat at the same	Nest Thermostat

Applet Name	Description	Works with
	time. If you disarm outside of this timeframe, your thermostat is not notified.	
Change the temperature when I leave for the day	When you arm your system between 7 AM and 9 AM, automatically set the temperature on the thermostat at the same time. If you arm outside of this timeframe, your thermostat is not notified.	Nest Thermostat
Get an email when a new Uplink Applet is published	As new features are added to IFTTT, get notified about new Applets that we publish.	Email, Gmail
Get an email when Uplink publishes a new trigger or action	When we publish new triggers or actions, get notified by email.	Email, Gmail
Get a notification when a new Uplink Applet is published	As new features are added to IFTTT, get notified about new Applets that we publish.	Notifications
Get a notification when Uplink publishes a new trigger or action	When we publish new triggers or actions, get notified on phone.	Notifications
Send me an Email if my system is disarmed	Receive an email notification if the security system is disarmed.	Email, Gmail
Send me an Email if my system is armed	Receive an email notification if the security system is armed.	Email, Gmail

Applet Name	Description	Works with
Send me an Email if my system triggers an alert	Receive an email notification if the security system triggers an alert.	Email, Gmail
Notify my phone if the system generates an alert	Receive alerts on your phone from the alarm system.	Notifications
Notify my phone if the system is armed	Receive alerts on your phone if the alarm system is armed.	Notifications
Notify my phone if the system is disarmed	Receive alerts on your phone if the alarm system is disarmed.	Notifications
Text me if my system is armed	Receive a text message if the security system is armed.	SMS
Text me if my system is disarmed	Receive a text message if the security system is disarmed.	SMS
Text me if my system triggers an alert	Receive a text message if the security system triggers an alert.	SMS
Email others if the system is armed	Use your personal email to send a notice to up to 5 recipients that the system has been armed.	Gmail
Email others if the system is disarmed	Use your personal email to send a notice to up to 5 recipients that the system has been disarmed.	Gmail

Applet Name	Description	Works with
Email others if the system triggers an alert	Use your personal email to send a notice to up to 5 recipients that the system has generated an alert.	Gmail
Turn off my lights when the panel is armed	Automatically turn off your lights at the same time when arming the panel.	LIFX, iHome Control, Philips Hue, SmartThings
Turn on my lights when the panel is disarmed	Automatically turn on the lights whenever you disarm your alarm panel.	LIFX, iHome Control, Philips Hue, SmartThings
Turn on my lights when there is an alarm	Turn on all the lights if the alarm is triggered.	LIFX, iHome Control, Philips Hue, SmartThings

4. Create Your Own Applet in IFTTT

You can also create your own applet. Full Instructions are not included due to the wide variety of options available, but we will provide an example to help you understand the process.

Follow the IFTTT structure and select the THIS (what should cause the action) and the THAT (what should happen when that action occurs).

Example: If you wanted to create your own log of all alerts, you might use Google Sheets and create the following IFTTT statement:

If Uplink Remote alarm panel triggers an alert then add a row to Your Google Drive spreadsheet.

Note: To create a log for all alarm panel actions you can track in IFTTT, you would create three separate applets (one for alerts, one for arming, and one for disarming).

To create this applet, you would do the following:

- 1. On the **My Applets** screen, select **Create Applet**.
- 2. Select +this from "if +this then that."
- 3. Select **Uplink Remote** service.
- 4. Choose a Trigger: Click alarm panel has triggered an alert.
- 5. Select **Create Trigger**.
- 6. Select +That.
- 7. Select the **Google Sheets** action service.
- 8. **Connect** Google Sheets to IFTTT, if necessary.
- 9. Select the action (in this case, it is **Add row to spreadsheet**).

- 10. Enter the spreadsheet name.
- 11. Create the formula for the **Formatted Row**.



Figure 6: Formatted Spreadsheet Row

- a. Click **Add ingredient** and select the **Notification Date**.
- b. Insert a | (as instructed below the field).
- c. Click **Add Ingredient** and select **Message**.
- 12. Select the **Google Drive** folder path.
- 13. Select **Create Action**.
- 14. Review the **If This Then That** phrase you created.
- 15. Select whether to receive notifications when this applet runs. Green means Yes.
- 16. Click Finish.
- 17. Test the feature. You may need to make changes to the information you selected (Google Drive path, for example).

You can find help for creating your own apps to use with Uplink by going to IFTTT's website: <u>https://help.ifttt.com/</u>

>> 5. Manage UR Applets on IFTTT

Edit a Connection

If you change your Uplink Remote password, you will need to update your connection.

- 1. Go to <u>https://ifttt.com/uplinkremote/</u>
- 2. If necessary, log in.
- 3. Select **Settings** on the Uplink Remote home page.



- 4. Select Edit Connection.
- 5. Enter your current Uplink Remote username and password.

Edit an Applet

- 1. Select an applet.
- 2. Select the settings **Gear** icon in the right corner of the applet.



3. On the **Configure** screen: Make any necessary changes. To change the If Then statement, edit the first box.

- You might do this to change the email address or phone number if you are receiving email or SMS notifications.
- 4. Select **Save**.

Delete an Applet

- 1. Select an applet.
- 2. Select the settings **Gear** icon in the right corner of the applet.



3. Scroll down to the bottom of the **Configure** screen and click Delete.

6. Important Things to Know

- Disconnecting from the Uplink Remote Service on the Settings screen may cause you to lose your applets.
- If you lose or delete an applet in error and recreate it, you must use a different phrase or wait 24 hours to recreate certain applets such as those working with Google Assistant.
- If your Uplink Remote password is changed, you will need to update your credentials for the Uplink Remote IFTTT service. See **Edit a Connection**.
- Voice arm and disarm services such as Alexa are not secure as they do not require your system code to arm or disarm your security system. Please be aware of this risk if you choose to use these applets or create a similar applet. We strongly recommend using unique phrases and codewords. An example would be "Alexa trigger arm my security system with code System Secure 2019."