**HeliPad** is an arming station that provides real-time system status. It is battery powered and requires no installation tools. A direct wireless link to Helix allows for local control of the Helix control panel, regardless of network connectivity.

**Features**
- E ink® display provides real-time status
- Non-mechanical capacitive touch interface
- Runs on user-replaceable AAA batteries
- 5 year warranty

**Enroll** by first removing the battery pull tab. Then, press **MENU** to enter the enrollment menu. Next, place Helix control panel into wireless enrollment mode. Finally, press **SELECT** to enroll HeliPad.

- Once enrolled, arm and disarm Helix to verify HeliPad is within range of Helix and properly enrolled.

**Install** on vertical surface using the 3M VHB® tape on the back of the mounting plate.

- See **Pro Tips** for recommendations about using VHB tape.
- A #4 or #6 screw may also be used, but only in **addition** to the VHB tape. The tape prevents HeliPad from rotating on the wall.

**Operate** using the capacitive buttons, which click when activated. Note, **Arming buttons** won’t click until they are held for at least one second.

- **Disarm** by entering a valid 4-10 digit user code on the number pad.
- **Arm Away** by pressing **ARM AWAY** until HeliPad clicks.
- **Arm Stay** by pressing **ARM STAY** until HeliPad clicks.
- **Trigger a panic alarm** by pressing **ARM STAY** & **ARM AWAY** together until the display indicates a panic alarm. HeliPad will click rapidly while buttons are held.

Use the Helix installation guide to verify proper system setup.
View system status using the icons displayed on the home screen.

- Arming Level shows the current arming level of the system.
- Panel AC Status indicates whether Helix has AC Power.
- System Status indicates whether there are any trouble conditions. Tap MENU to view trouble conditions.
- Miscellaneous indicators are sometimes displayed instead of the dealer logo (e.g. low battery, update in progress).

Alarm status indications use the entire HeliPad screen. See examples below.

Change arming settings and chime mode using the quick settings tab. The quick settings tab is opened by pressing SELECT.

Quick Settings Navigation
- Use UP/DOWN to select a setting.
- Use SELECT to enable/disable a setting.
- Use MENU to close the quick settings.

Quick Settings Tips
- When night arming is enabled pressing ARM STAY will arm to NIGHT rather than STAY.
- The quick settings tab will automatically close after roughly 5 seconds of inactivity.
Change HeliPad settings using the extended menu. Hold MENU until the HeliPad chirps three times (roughly 3 seconds) to open the extended menu.

Extended Menu Navigation
- Use UP/DOWN to select a setting.
- Use SELECT to enable/disable a setting.
- Use MENU is used to close the extended menu.
- You can use the menu item numbers as "Hot Keys" to navigate or change a setting.

Extended Menu Tip
- Helix must be put into wireless enrollment mode before unenrolling a HeliPad.

Extended Menu Items
1. Enrollment  
   Opens the HeliPad enrollment menu
2. Poll Slow/Fast*  
   Controls Helipad check-in interval
3. Entry Off/On*  
   Enables/disables beeps during an entry delay
4. Exit Off/On*  
   Enables/disables beeps during an exit delay
5. Btms Click/Beep  
   Selects click or beep tone for button feedback
6. Sensitivity  
   Opens the button sensitivity menu
7. Version  
   Shows the hardware and firmware version

* Enabling these settings will significantly reduce battery life

Pro Tips

3M VHB tape works great if the surface is properly prepared and firm pressure is applied for over 10 seconds.

Surface Preparation
- Clean the surface
- Ensure the mounting surface is above 50 °F

To replace the batteries, pull the bottom thumb grip to remove the Helipad from the mounting plate. Replace the batteries and install the HeliPad back onto the mounting plate.

Status update delays are normal. It can take several seconds before status updates are displayed on the HeliPad. Such delays are both normal and expected.

Normal Status Update Delays
- System State Changes can take 1 to 10 seconds
- Arming/Disarming can take 1 to 6 seconds
- Viewing Troubled Zones can take 1 to 6 seconds

Return directly to the Home Screen from any menu or status screen by holding MENU until the HeliPad chirps three times.

Hold arming buttons until the HeliPad clicks (roughly 1 second). Confirm the system has successfully armed before departing. You will know it has armed when the screen shows arming/exit delay.
# Specifications

## Physical

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Dimensions</td>
<td>4.50 x 2.80 x 0.75 inches (11.4 x 7.1 x 1.9 cm)</td>
</tr>
<tr>
<td>Weight with Battery</td>
<td>4.0 ounces (113 grams)</td>
</tr>
<tr>
<td>Mounting Fastener</td>
<td>3M VHB (Very High Bond) Tape or #4/#6 screw (mounting screw not provided)</td>
</tr>
</tbody>
</table>

## Environmental

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Temperature</td>
<td>32 to 120 °F (0 to 49 °C)</td>
</tr>
<tr>
<td>Maximum Humidity</td>
<td>85% non-condensing relative humidity</td>
</tr>
</tbody>
</table>

## Sensor Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency</td>
<td>2.4 GHz</td>
</tr>
<tr>
<td>Replacement Battery</td>
<td>Two Panasonic AAA (Alkaline)</td>
</tr>
<tr>
<td>Nominal Battery Life</td>
<td>1 year</td>
</tr>
<tr>
<td>Battery Voltage</td>
<td>3.0 VDC (Nominal), 2.3 VDC (Low)</td>
</tr>
<tr>
<td>Current Draw</td>
<td>70mA (Maximum), 70uA (Quiescent)</td>
</tr>
<tr>
<td>Transmitted Indications</td>
<td>Low Battery, Supervision</td>
</tr>
</tbody>
</table>

## Certifications

<table>
<thead>
<tr>
<th>Model</th>
<th>Certifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>RE656</td>
<td>UL1023, ULC1023, UL985, ULCS45-02, ETL, FCC, IC</td>
</tr>
<tr>
<td>RE656-CE</td>
<td>EN 60950-1, EN 300 220, EN 301 489, CE, RCM</td>
</tr>
</tbody>
</table>

*Specifications subject to change without notice*

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**Warranty**

Resolution Products, Inc. will replace products that are defective in their first five (5) years.

**IC Notice**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux cnr d’Industrie Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes: (1) L’appareil ne doit pas produire de brouillage, et (2) L’utilisateur de l’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

IC: 8310A-RE656

**FCC Notice**

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference that may be received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the Resolution Products, Inc. could void the user’s authority to operate this equipment.

FCC ID: U5X-RE656

**CE Declaration of Conformity**

Hereby, Resolution Products, Inc. declares that this RE656-CE is in compliance with the essential requirements and other relevant provisions of directive 1999/5/EC.

(This declaration can be translated to other languages via a myriad of translation tools found on the Internet.)

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