ALARM.COM®

SERVICES FEATURE OVERVIEW

WIRELESS ALARM COMMUNICATIONS	Alarm Monitoring	Interactive	Interactive + Automation	Interactive Gold
Wireless Signal Forwarding: Primary or Redundant – Enables wireless alarm signal communication to the central station as the primary or redundant signal path. No phone line or Internet connection is needed.	✔	✔	✔	✔
Crash & Smash Protection – Alarm.com exclusive and patented technology, enables alarm signal transmission to the Central Station even if the security system is destroyed or disabled by an intruder. This happens during dialer delay period, entry delay or alarm dialing process .	✔	✔	✔	✔
Supervision - Monitor panel connectivity with signal supervision between the control panel and Alarm.com to know when a panel is not responding.	✔	✔	✔	✔
Daily Supervision -Checks the signal once every 24 hours.	✔	✔	✔	✔
6 Hour Supervision -Checks the signal once every 6 hours.	Service Plan Add-on			✔
Hourly Supervision -Checks the signal once every hour.	Service Plan Add-on			
Wireless Two-Way Voice – In the event of an alarm, have a two-way conversation with the central station through the security panel so they can assess the situation and determine the appropriate response.	Service Plan Add-on			✔
REMOTE MONITORING AND CONTROL				
Remote Arming/Disarming – Arm/disarm system remotely via web or mobile apps.		✔	✔	✔
System Status and Summary of Recent Activity – View an at-a-glance summary showing the current system status and any recent activity at the property via web or mobile apps.		✔	✔	✔
User Code Management – Add/delete/edit user codes remotely, and track which users arm/disarm the system at what times. For systems with multiple partitions, choose which partition(s) each user code can access.		✔	✔	✔
Searchable 60-Day Event History – Search a 60-day history of events reported by the system, including alarms and other activity, via web or mobile apps. Customize the time frame of the search, and filter by device or event type. Download results as HTML or Excel files.		✔	✔	✔
Multiple Permission-Based Web Logins – Create different *"sub-users"* for the account and grant varying levels of permissions for each user to view/change various settings in the Alarm.com online account.		✔	✔	✔
Multiple Partition Support – For compatible Concord and NetworX control panels with multiple partitions, arm or disarm individual partitions via the web, add and assign new user codes to a specific set of partitions, see which sensors are in which partition, and filter the online event history by partition.		✔	✔	✔
Multi-System Access – Access multiple security systems from a single account through a convenient drop-down menu in the Alarm.com online account and mobile apps.		✔	✔	✔
CUSTOMIZED NOTIFICATIONS				
Alarms – Receive email/text message notifications for any type of alarm reported by the security system. *(These automated alarm alerts are in addition to and independent of the emergency response services provided by the central monitoring station.)*		✔	✔	✔
Arming/Disarming – Receive email/text message notifications when the security system is armed or disarmed.		✔	✔	✔
System Events – Receive email/text message notifications for power failures, sensor tampers and malfunctions, panel low battery, and other types of system events.		✔	✔	✔
No-Show Alerts – Receive email/text message notifications if a certain person did not disarm the security system during selected times on chosen days.		✔	✔	✔
Arming Reminders – Receive email/text message notifications if the security system is not armed by a particular time on chosen days.		✔	✔	✔
Geo-Services – Intelligently trigger arming reminders and events based on Geo-Fence settings and mobile phone location.		✔	✔	✔
24x7 Sensor Activity – Even when the security system is disarmed, receive email/text message notifications for non-alarm activity reported by sensors including: door, window, cabinet, motion, and other various sensors. *(The Alarm.com module communicates ALL sensor and system activity that occurs 24/7 to Alarm.com's Network Operations Centers, then sends customized notifications to selected recipients.)*			✔	✔
Sensor-Left-Open – Receive email/text message notifications if a particular door, cabinet, or window sensor is left open for an extended period during specified time frames. Receive a Restoral Notification once the sensor is closed again.		✔	✔	✔
Severe Weather Alerts – Available within the United States, receive alerts from the National Weather Service—directly on the security control panel screen—if there is an approaching tornado, tsunami or fire.		Service Plan Add-on		✔

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Feature		Plan	
Weather to the Panel – Get current weather and up to 6-day weather forecasts displayed on the security control panel screen and keypads.		**Service Plan Add-on**	✔
Identity Protection – Receive pro-active alerts of potential issues, as well as around the clock assistance and full identity restoration should a theft incident occur. *(Only available in the U.S. only)*		**Service Plan Add-on**	✔
Voice Notifications for Alarms – Get automated phone notifications for alarm events.		**Service Plan Add-on**	
Voice Notifications for Non-Alarms – Get automated phone notifications for non-alarm sensor activity, including door openings, motion detection, etc.		**Service Plan Add-on**	
ENERGY MANAGEMENT & AUTOMATION			
Lights – Send commands to turn lights on/off via web or mobile apps. Create automated light schedules to have specific lights turn on at certain times, for specified lengths of time. Create rules so a specific light turns on if a certain sensor is activated.		**Service Plan Add-on**	✔
Locks – Remotely control door locks via web or mobile apps, see lock status (locked/unlocked) and receive email/text message notifications when a lock is accessed by a specific user.		**Service Plan Add-on**	✔
Thermostats – Remotely control thermostat(s) via web or mobile apps and easily create custom schedules to set temperatures based on time of day, day of week, activity patterns and the status of the security system to make properties run more efficiently.		**Service Plan Add-on**	✔
Garage Doors – Remotely manage and control garage doors via web or mobile apps. View garage door status, receive garage door alerts and close automatically when system is armed.		**Service Plan Add-on**	✔
Water Management – Monitor and prevent water damage via the web. Check valve and water sensor status, remotely open and close valves, and receive alerts when water is detected by a sensor.		**Service Plan Add-on**	✔
Energy Monitoring – Track energy usage for the whole home and for individual energy-consuming devices. Allows for measurement of actual impact of Alarm.com energy-saving features.		**Service Plan Add-on**	
LiftMaster® Integration – Integration with any supported LiftMaster product. *(e.g. To control LiftMaster Garage Door Openers, Garage Doors AND LiftMaster Integration add-ons need to be added to the account.)*		**Service Plan Add-on**	✔
Lutron® Integration – Integration with any supported Lutron product. *(e.g. To control Lutron Lights, Lights AND Lutron Integration add-ons need to be added to the account.)*		**Service Plan Add-on**	✔
IMAGES			
Image Capture on Alarm – Capture motion activated images during system alarm events. The number of automatically uploaded images varies by image-capturing device.		**Service Plan Add-on 1**	✔
Image Capture on Disarm – Capture images during disarm events. Images can be uploaded to the image gallery. **Daily Views Rules** – Create rules to upload and send motion activated images captured during a specific time period. **On-Demand Peek-In** – Request system images on-demand to be uploaded immediately or upon next motion detection. **Additional Image Upload** – Upload additional images that were captured by the sensors and not automatically uploaded, such as extra alarm, entry delay or disarm images.		**Service Plan Add-on 2**	✔
Image Alerts – Option to receive email/text message image alerts on images captured.		**Service Plan Add-on 3**	✔

1: **Images - Alarms Plan & Images - Plus Plan** **2 :** **Images - Plus Plan** **3:** **Features Vary By Images Service Plan**
Notes: **Image Sensor and other image-capturing hardware requirements vary by device. Images add-ons are not compatible with all panels.**

VIDEO MONITORING			
Live Video Monitoring – View live video simultaneously via the Alarm.com online account and mobile apps. *(If using Alarm.com Pan/Tilt cameras, remote Pan/Tilt controls are supported on the Alarm.com website and mobile apps.)* **Customizable Video Clip Recording and Alerts** – Create video recording settings based on security system events, video motion detection, time of day, lock status or Geo-Fence settings. Receive email/text message notifications, including optional video clip attachments for instant playback via web and mobile apps, whenever new video is recorded. **Video Clip Playback** – Watch recorded video clips on the Alarm.com online account, as email/text message notification attachments, or via Alarm.com's mobile apps.		**Service Plan Add-on**	
Remote Video Storage – Video is stored via Alarm.com's secure, hosted off-site server—no local PC or video server required. However, users can view and download stored video clips to a local computer. A video clip can also be protected from being overwritten by newer clips once the remote video storage limit has been reached.		**Service Plan Add-on**	

Basic Doorbell – Add one Doorbell Camera and get 400 clips of storage with 400 clips/month bandwidth.		**Service Plan Add-on**

Stand-alone Video – View live video simultaneously and watch recorded video clips on the Alarm.com online account, as email/text message notification attachments, or via Alarm.com's mobile apps. Create video recording settings based on video motion detection and time of day. Receive email/text message notifications, including optional video clip attachments, whenever new video is recorded. Plus, receive remote video storage—all through Alarm.com's cameras and online account, without the need of a security system.
 	
 VIDEO PLANS: Option   Type
             Pro Video   1,000 clips of storage with 1,000 clips/month bandwidth, up to 4 cameras
 	
             Video 24x7   Enables support for the Stream Video Recorder
 	
             Pro Video 4 Camera
             Expansion Pack 5,000 clips of storage with 5,000 clips/month bandwidth, up to 4 Cameras
		No Security Control Panel Required

WELLNESS		
Wellness – Ensure easy independent living with daily activity monitoring and real time notifications.		**Service Plan Add-on**
Notes: The availability of some features may vary according to system and firmware version. Energy Management and Home Automation require an enabled Alarm.com system and compatible devices. Contact your Advanced Security for more details. Features and services subject to change without notice.		